

## **Quality Global Policy of the Mitsubishi Chemical Group**

The Mitsubishi Chemical Group establishes the following guidelines of conduct in order to contribute to the realization of comfortable and healthy lifestyles for people around the world by delivering safe and reliable products and services.

- We will put customer safety first and provide quality products and services backed by scientific evidence.
- Each of us will properly manage quality with high ethical standards and comply with relevant laws and regulations, official standards, international norms, and individually concluded commitments.
- We will listen sincerely to various requests, opinions, enquiries, and complaints regarding quality, consider them from the other party's perspective, respond appropriately and use this information to continuously improve our products, processes and systems.
- We will constantly pursue advanced technologies and knowledge in order to continue to deliver products and services of safer and more reliable quality.

Department in charge

PSQA Div., Supply Chain, Mitsubishi Chemical Group Corporation

History of Rules

Established on April 1, 2024

Revised on January 1, 2025 (Department Name Update)